

TERMS AND CONDITIONS

Return Policy: Custom product(s) cannot be returned or refunded, except for manufacturing defects.

Cancellation of Products: Eternity Bands Direct reserves the right to cancel products or services to any customer for any reason at any time. The customer's sole remedy in such cases will be the full refund of any funds that we have collected in reference to the canceled products and/or services.

Carat Total weight (CTW): The combined carat weight of multiple diamonds. Example: In a pair of Stud Earrings, each diamond might weigh roughly ½ carat, equaling approximately 1.00 CTW. At, Eternity Bands Direct, the reported CTW may vary by (+/-) 0.03 carat weight.

TERMS OF USE:

You understand that all information, data, text, photographs, graphics, messages or other materials ("Content"), whether publicly posted or privately transmitted, are the sole responsibility of the person from which such Content originated. This means that you, and not Eternity Bands Direct, are entirely responsible for all Content that you upload, post, Email, transmit or otherwise make available via the Service including, but not limited to, any material which encourages conduct that would constitute a criminal offense, violate the right of others, or otherwise violate any applicable local, state, national or international law.

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CHANGE OF TERMS:

Eternity Bands Direct may, at its sole discretion, revise or add new terms to these Conditions from time to time without notice to you. Such revisions and/or additions shall be deemed effective immediately upon notice, which Eternity Bands Direct may give by any means, including, without limitation, by posting the revised Conditions on the Eternity Bands Direct Site. You are responsible for reviewing the Eternity Bands Direct Site for any modifications to these Conditions that may affect your rights or obligations. Any Change or modification will be effective immediately upon posting of the revisions on the Site. Any access or use by you on the Eternity Bands Direct Site after changes to these Conditions will constitute your acceptance of the revised terms. If you do not agree to the amended terms, you must stop using the Site.

OUR PRIVACY & SECURITY POLICY

SECURE SHOPPING:

Complete security for customer transactions is our primary concern: With these measures in place, you can be confident in the security of the Eternity Bands Direct website.

SSL ENCRYPTION:

When we transfer sensitive personal information such as credit card information over the Internet, we protect it using Secure Sockets Layer (SSL) encryption technology, the industry standard method for computers to communicate securely without risk of manipulation or recipient impersonation. We utilize this encryption during the online checkout process, including the acceptance of your credit card information.

PRIVACY POLICY

At Eternity Bands Direct, your privacy is our priority. We are committed to respect and protect your privacy and your personal information. Eternity Bands Direct, will not rent, sell, or share personally identifiable information (PII) about you with other people or companies except for services you've requested, when we have your permission, or when we believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of these terms and conditions, or as otherwise required by law or a policy or notice contained or associated with a specific product or service.

Disclaimer of Warranty

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QUESTIONS:

If you have any questions, please do not hesitate to contact us at

info@eternitybandsdirect.com or (213) 612-5000.